



SIM Sentinel™ Mobile

Mobile asset oversight and workflow management

What is SIM Sentinel™ Mobile?

SIM Sentinel™ Mobile is a mobile application integrated directly into the SIM Sentinel™ software-as-a-service solution with emphasis on assisting the administration of devices and usage, ideal for: professional service personnel, field technicians and sales teams.

BENEFITS

- 1** Manage the administrative burden of tracking time and the related billability, whilst maintaining CRM accuracy automatically.
- 2** Manage mobile workforce related communications instantaneously, cost effectively and with purpose.
- 3** Manage mobile use awareness from a usage and cost perspective more reliably.
- 4** Manage work force and/or device awareness through integrated location services.
- 5** Manage contract threshold oversight through usage awareness and insight.
- 6** Manage asset attributes directly in the field while having direct asset detail line of sight on a centrally administered platform.



FEATURES



CALL MANAGEMENT

Understanding staff communications is important from CRM accuracy to client billability. SIM Sentinel™ Mobile maintains a central contact register, enabling staff to categorise mobile usage.



WORKFLOW MANAGEMENT

Optimise staff communication and workflow. SIM Sentinel™ Mobile provides the ability to direct service requests and have information returned from the operator at the touch of a button.



EXPENSE MANAGEMENT

Month end means you receive an invoice that, in most cases is accepted and paid for in blind faith. SIM Sentinel™ Mobile provides oversight on day-to-day consumption and costs.



GLOBAL LOCATION MANAGEMENT

Locating a device can be like finding a needle in a haystack. SIM Sentinel™ Mobile assists in locating your device through the use of our centrally administrative location service.



CONTRACT MANAGEMENT

Contract management requires continuous oversight. SIM Sentinel™ Mobile assists in this task by providing with day-to-day usage and threshold alignment.



ASSET MANAGEMENT

Field asset awareness and oversight is a continuous task. SIM Sentinel™ Mobile provides an integrated interface that assists in assigning the relevant information back to a centralised platform.

WHAT WE DELIVER

1 Claritech offers a hosted (SaaS) or on-site solution. The solution is compatible with any web browser.

2 Claritech can offer full system oversight, upgrades and management throughout the client engagement period.

3 **NEW** Claritech offers a resale option to those managing or providing connectivity to third parties for insight into their environment.

PLAN OPTIONS



HOSTED (SaaS)

Cloud-based solutions are fast to get started, secure and are a cost effective way to scale as your company grows. By eliminating the need to install and run software in-house, you don't have the burden and expense of software maintenance or running your own server infrastructure.

- Fast, secure and scales as your company grows.
- No server hardware or up-front capital investment.
- Eliminates the need to install, run and maintain software in-house.
- Perfect for organizations that don't want to implement an in-house solution.



ONSITE

OnSite solutions are licensed, installed and managed by your team. Because they are installed on your own SQL server(s), you get a flexible solution that can be easily configured to your specific business operations. OnSite is best for companies who have the resources to manage an in-house solution.

- Licensed, installed and maintained by your team.
- Implemented on-site and installed on your own SQL Server(s).
- Can be configured to suit your business needs.
- Best for companies who have the resources and infrastructure to manage an in-house solution.